



Ministry of Human Rights

ANNUAL REPORT 2023 - 2024

CHILD PROTECTION INSTITUTE

Annual Report 2023-2024

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Child Protection Institute

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ABBREVIATIONS

CPI	Child Protection Institute
ICT	Islamabad Capital Territory
MoHR	Ministry of Human Rights
DG	Director General
CPO	Child Protection Officer
CPC	Child Protection Committees
PTA	Pakistan Telecommunications Authority
PIMS	Pakistan Institute of Medical Sciences
FRPC	Family Rehabilitation and Protection Center
CrPC	Code of Criminal Procedures
CDA	Capital Development Authority
CP-IMS	Child Protection Information Management System
CP-CMRS	Child Protection Case Management and Referral System
MoU	Memorandum of Understanding
SOP	Standard Operating Procedures
VTI	Vocational Training Institutes



Azam Nazeer Tarrar
Minister
Federal Minister for Human Rights

As we present the annual report of the Child Protection Institute, Islamabad, I am reminded of the profound responsibility we share in safeguarding the future of our nation our children.

Over the past years, our commitment to protecting and nurturing vulnerable children has remained unwavering, despite numerous challenges.

This report highlights our efforts in providing shelter, education, and psychological support to children in need, as well as our ongoing initiatives to combat child abuse and exploitation. Our progress in this direction is a testament to the tireless dedication of our staff, the generous support of our partners, and the robust policies advocated by the Ministry of Human Rights.

We are deeply grateful to all stakeholders who supported us in our mission and remained instrumental in ensuring that every child in Islamabad can look forward to a safer, more promising future.

Together, we will continue to strive for a society where every child is protected, valued, and given the opportunity to thrive.



Allah Dino Khowaja
Secretary
Ministry of Human Rights

The Annual Report of the Child Protection Institute is a document that reflects our shared commitment to the welfare and protection of children in the society. The past year has been marked by significant strides in our mission to safeguard the rights and well-being of vulnerable children.

The Ministry of Human Rights has been steadfast in its support of the Child Protection Institute, recognizing the crucial role it plays in addressing the complex challenges faced by at-risk children. Through collaborative efforts, we have enhanced our programs and policies, ensuring that children receive the care, protection, and opportunities they deserve.

This report highlights the tireless work of the Institute in providing essential services, from emergency shelter and education to psychological support and legal assistance. These achievements are a testament to the dedication and hard work of the Institute's staff, partners, and the community at large.

As we move forward, the Ministry of Human Rights remains committed to further strengthening our child protection frameworks, advocating for the rights of children, and fostering an environment where every child can thrive. We believe that with continued collaboration and unwavering dedication, we can create a brighter, safer future for all children.



Rabeeya Hadi
Director General
Child Protection Institute

It is with great pride and a deep sense of responsibility that I present the Annual Report of the Child Protection Institute, Islamabad. This report not only records our achievements over the past year but also serves as a testament to our firm commitment to the protection and welfare of children.

Throughout the year, we have faced numerous challenges, yet our resolve to create a safer and more nurturing environment for vulnerable children has never trembled. Our initiatives in providing comprehensive care, including shelter, education, and psychological support, achieved many milestones, impacting countless lives for the better.

Our accomplishments are the result of the tireless efforts of our dedicated staff, the generosity of our donors and partners, and the strong support from the government and our community. Each success story is a reminder of what can be achieved when we work together towards a common goal.

As we look forward to the future, we remain committed to enhancing our programs, expanding our reach, and advocating for stronger policies to protect children's rights.

Our vision is clear: a society where every child is safe, valued, and empowered to reach their full potential.

Executive Summary

Executive Summary

The Child Protection Institute (CPI), established under Islamabad Capital Territory (ICT) Child Protection Act, 2018, continues to fulfil its mandate of protecting and supporting vulnerable children. The CPI offers safe and temporary shelter, psychological counseling, and rehabilitation for children identified by Child Protection Officers or referred by police, courts, and other stakeholders.



From July to December 2023, the Child Protection Institute (CPI) undertook a range of initiatives to safeguard vulnerable children under the Islamabad Capital Territory (ICT) Child Protection Act, 2018. Despite limited resources, the CPI provided services to 280 children since its inauguration in January 2021. Other big achievements included shifting of the Institute to G-6/3, approval of PC I for girl's section, launch of helpline and website, approval of Child Care Fund, digitization of data, nomination of focal persons in attached departments and development and implementation of SOPs and protocols.

In addition to that, the CPI signed Memorandum of Understanding (MoU) with the Model Institute for State Children in Peshawar, conducted awareness sessions on child abuse in the ICT schools and hospitals, and participated in a number of seminars and awareness sessions. CPI also carried out community-based child protection trainings and disseminated awareness messages in collaboration with Pakistan Telecommunications Authority (PTA).

All these initiatives were aimed at enhancing child protection mechanisms, raising awareness, and providing comprehensive support to at-risk children, demonstrating CPI's on-going commitment to safeguarding the well-being of children under its care.

Services of CPI

Specific objectives and services of the Child Protection Institute include;



Providing rescue services to children.



Providing shelter to homeless, street, and runaway children needing protection.



Delivering psychological counselling and referral services to Abused & exploited children.



Providing educational assistance to children.



Providing social, legal assistance to children.

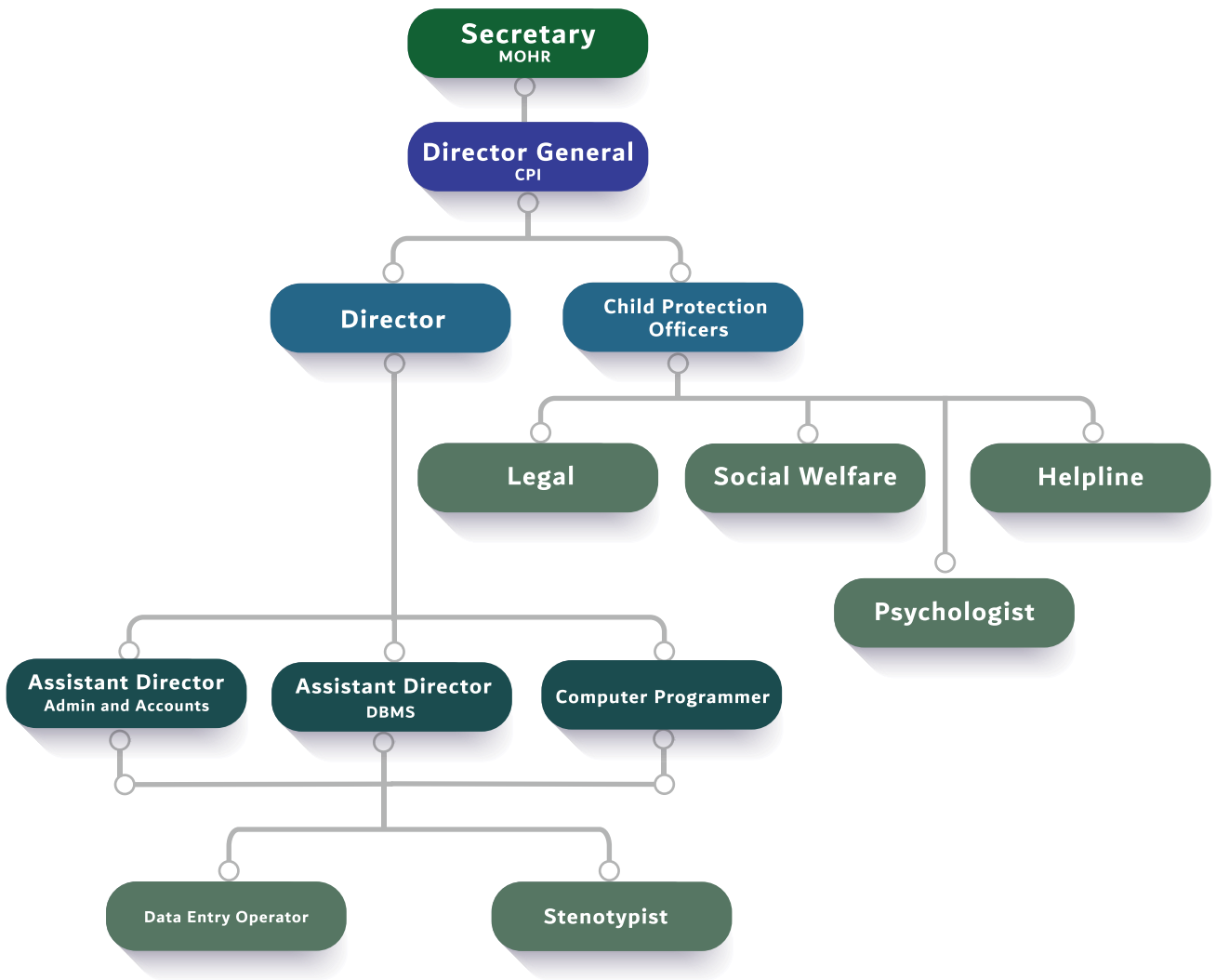


Providing medical assistance to children.



Offering rehabilitation, reunification, reintegration, and referral services to at-risk children.

CPI Organogram



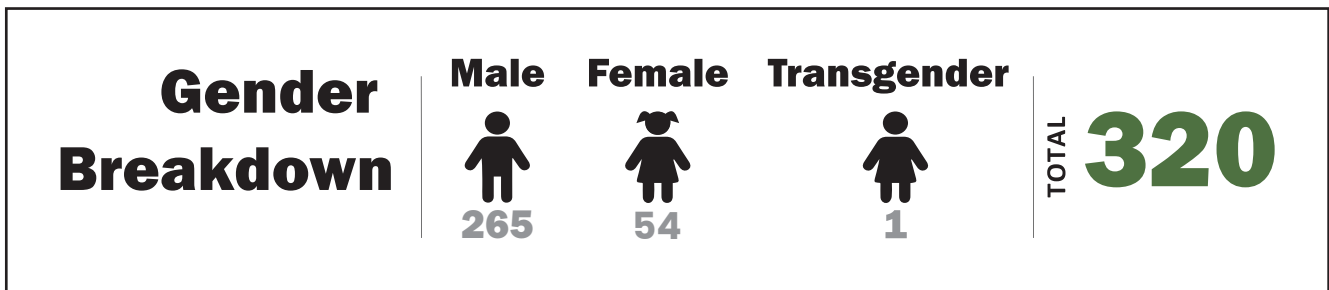
Service Delivery

Service Delivery

The Child Protection Institute (CPI) maintained a comprehensive database of the number of incidents reported at CPI through helpline and other sources and the number of children rescued and rehabilitated at the Institute.

Once a child is rescued, the CPI records the information in the database which is not only helpful in assessing the trends and the measures that can be taken but also in tracing the child's family in case the child is rescued again. Additionally, the database is useful for identifying the areas where these street children reside.

Furthermore, CPI has established Child Protection Committees within Islamabad Capital Territory (ICT) to assist with child-related cases and report instances of street children. Child Protection Institute (CPI) provided services to 320 children from January 2021 to date with the help of ICT Police. The graphical representation of children is as follow:



Age Breakdown

Age	No. of children
0-5	39
6-10	101
11-15	148
16-18	32



Success Stories

Success **STORY**

The Power of Compassion and Intervention

Z....., a domestic worker belonging to Lakki Marwat, arrived in Child Protection Institute (CPI) on January 1, 2023. Her case was reported by R.... A..., her employer, when she discovered Z..... painful past and decision to escape an abusive household. Z..... faced numerous challenges but she finally found solace and support through the kindness of her employer and prompt action by CPI.

Z..... journey from her home to Rawalpindi started from July 26, 2023. She had to spend many nights in the open under the bridges exposing her to immense danger. Her life took unexpected turn when she met a stranger named A..... at a random road when she was trying to escape some men following her.

A..... took her to different homes for work and shelter and finally she arrived at R..... A.... house and started cleaning her house besides taking care of her children. R..... compassionate approach provided a safe haven for Z....., who faced abuse from her biological parents.

Z..... dedication to work and her nurturing role in caring for R..... children led to a stable employment arrangement, earning her 15,000 rupees per month. Despite financial challenges, Z..... displayed immense generosity by sharing her earnings with A..... family.

When R..... A..... discovered Z..... painful past that she ran away from home and her uncle is not her real uncle, she decided to seek help from the Child Protection Institute (CPI). On January 1, 2023, R..... parents voluntarily handed over custody of Z..... to CPI, ensuring her safety and well-being.

This collaborative effort between individuals and institutions demonstrates the power of compassion and intervention in transforming a challenging situation into a success story for a girl in need.



Success **STORY**

A Story of Transformation

A child labourer on the streets of Islamabad, S..... life took an amazing turn when he was rescued by the police and brought to Child Protection Institute (CPI) for shelter and protection.

Born into an Afghan family grappling with poverty and displacement, S..... found himself thrust into adulthood at a tender age, shouldering the responsibility of providing for his family, mother and the six siblings, alongside his brother with their father stuck in Afghanistan over visa issues. S..... never attended school in his life.

As per CPI's arrangement with UNHCR, the case was referred the UN agency for further case proceedings. Through the intervention and support of UNHCR and Pathfinder, S..... and his siblings were granted the opportunity for a brighter future. Home visits, medical assistance, and financial aid paved the way for their transformation.

S..... and his siblings were enrolled in a government school, marking the beginning of a new chapter in their lives. The joy on their faces as they donned their school uniforms spoke volumes about the impact of this intervention.

Through the combined effort of CPI and UNHCR, the barriers to education were dismantled for S..... and his brother. S..... journey from the streets to the schoolyard is not just a testament to his resilience but also a shining example of the power of compassion and support in transforming lives.



Success **STORY**

A Disturbing Case of Incest

On January 4, 2024, a 15-year-old girl U..... sought refuge at the Child Protection Institute (CPI) through helpline 1099, unveiling two years of sexual abuse and physical assault inflicted by her father, all while her mother remained unresponsive.

With the assistance of a friend, who worked at the day care centre of the Ministry of Human Rights, she was able to register her complaint at the helpline and found support at the Ministry of Human Rights, which led her to the Family Rehabilitation and Protection Center (FRPC). From FRPC, she was referred to Child Protection Institute on January 1, 2024.

The CPI's prompt involvement, guided by a dedicated Child Protection Officer (CPO), initiated a comprehensive assessment under the ICT Child Protection Act, 2018. While acknowledging the exhaustion of medical grounds due to delayed referral to CPI, the CPO recognized the urgency and ensured the immediate filing of a FIR.

Swift actions were taken by CPOs to bring the case to Khanna Police Station, where a thorough investigation was conducted. The victim's statement was documented. The FIR, filed at 3:30 AM on January 5, 2024, was a pivotal step forward in U..... case. There was a slight delay in launching of FIR as the girl kept changing her statement. Following that, the CPO took the girl for medical examination at PIMS but as the girl was passing through her monthly cycle, only her DNA was collected that day.

The journey faced challenges, including unnotified visits by the Investigation Officer (I.O) to the Women's Shelter and recording U..... statements under section 164 of CrPC without informing the CPI. Despite communication gaps and the court granting custody to the mother, the CPI remained vigilant, conducting follow-up visits to ensure the girl's safety.

The success in this story lies in the commitment of the CPI. Despite procedural hurdles, the CPI adhered to SOPs, providing support and monitoring to ensure the well-being of the girl.



Success STORY

A New Beginning

In a challenging and distressing situation, H..... (12 years old) and K..... (14 years old) found themselves in urgent need of protection. Their stepfather, Pervaiz, was murdered, and their mother, implicated in the crime, was placed under judicial remand. With their biological father having succumbed to cancer a few years earlier, the children were left unattended and vulnerable.

Recognizing the immediate need for intervention, the Child Protection Officer (CPO) promptly took H.... and K..... into temporary custody, providing them with a safe haven at the Child Protection Institute. Understanding the importance of a nurturing environment, CPI facilitated their transfer to the Nigran center, where the children began receiving essential grooming and support.

Meanwhile, CPOs diligently traced the children's maternal family, aiming to reunify the children with relatives, as stipulated by the ICT Child Protection Act, 2018. The act emphasizes that the best interest of the children is served by staying with family whenever possible. After locating the maternal aunt, CPI sought and obtained permission from the Hon'ble Child Protection Court for the reunification.

The heartwarming outcome saw H.... and K..... reunited with their maternal aunt. CPI continues to follow up, ensuring the children's well-being. Today, both brothers are happily living with their family, proving that even in the darkest times, there is always hope for a better future.



Success **STORY**

A Journey of Care and Reunification

On June 20th, 2024, a vulnerable four-year-old girl named N.... was brought to the Child Protection Institute (CPI) by the ICT Police. She was found lost at a Metro Station and was not able to tell whereabouts of her family. Responding to that, the dedicated Child Protection Officers (CPOs) at CPI took immediate responsibility for her well-being, ensuring her safety and protection within the institute.

From the moment Noor Fatima entered CPI, she was under continuous observation, receiving all the care and support she needed. The CPOs provided her with a safe and nurturing environment, along with timely psychological assistance to help her adjust to her new surroundings.

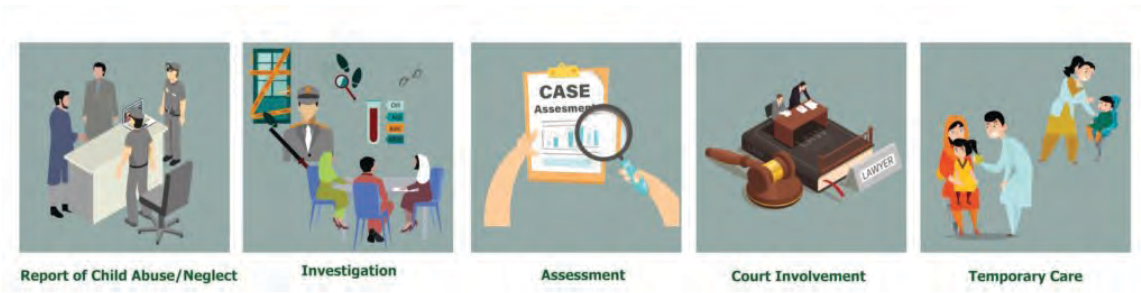


Understanding the importance of addressing her medical needs, the CPOs arranged for N.... to be examined at a hospital on two occasions. Thanks to their prompt actions and the medical treatment she received, N..... made a full recovery.

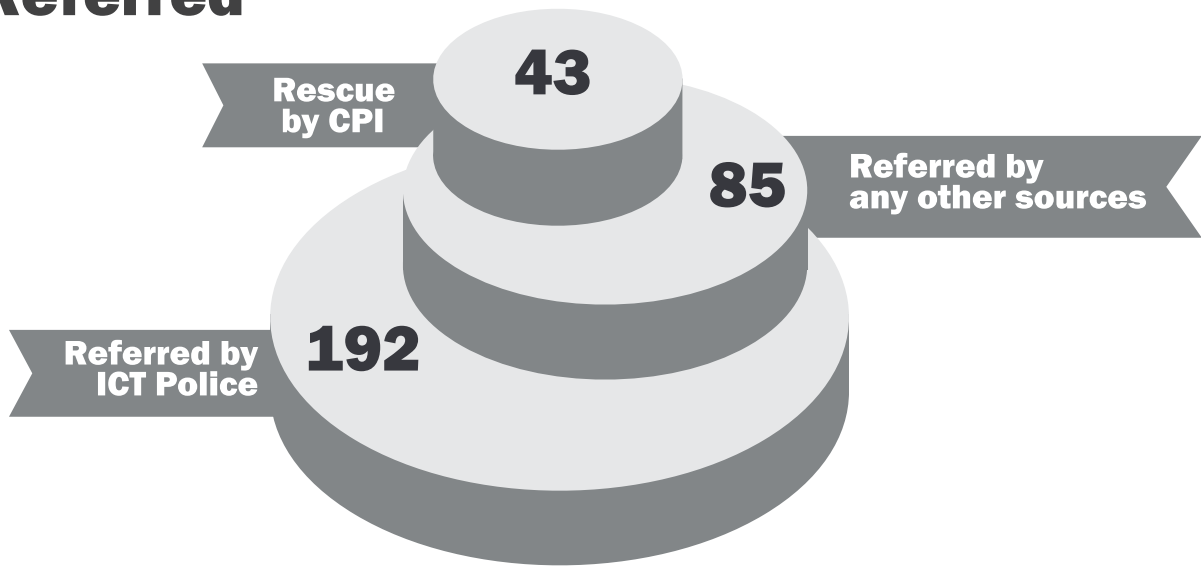
Reunification with her family was always at the forefront of CPI's mission. To achieve this goal, the CPOs collaborated closely with the Child Protection Bureau, ICT Police, and Edhi Centre. Their efforts to locate N....'s family included disseminating information about her on social media and making direct contact with her relatives. These comprehensive efforts paid off when, on August 20th, 2024, N....'s family approached CPI to take their daughter home.

The CPOs facilitated a heartfelt reunion between N.... and her parents. In line with CPI's standard operating procedures (SOPs), the officers carefully verified all necessary information before proceeding with the reunification. Once these verifications were completed, N.... was successfully returned to her family's care.

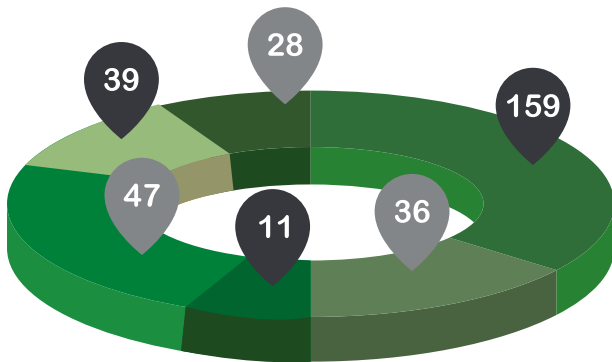
Even after the reunification, CPI's commitment to N....'s well-being did not waver. The CPOs conducted a follow-up visit to her home, ensuring that she was safe and secure in the care of her loved ones. N....'s story is a testament to the tireless dedication of the Child Protection Institute and its officers.



Referred



Categories of cases



- Children involved in Begging
- Child Labour
- Child involved in Garbage picking
- Children involved in Drug addictions
- Children Sexually abused
- Neglected Children



Rescued Children

Helpline 1121

Helpline 1121

The CPI helpline 1121 plays a critical role in ensuring the well-being and safety of children in the community. The primary channel for communication for the helpline is its toll-free number 1121 however, the Child Protection Officers (CPOs) also handles complaints over email and social media as well. The helpline is operational 24 hours a day.

The helpline became functional on November 5, 2023 and till June 2024, it has received more than 4000 calls. The helpline team can also be contacted outside of office timings through email at helplineofficer@cpimohr.pk.

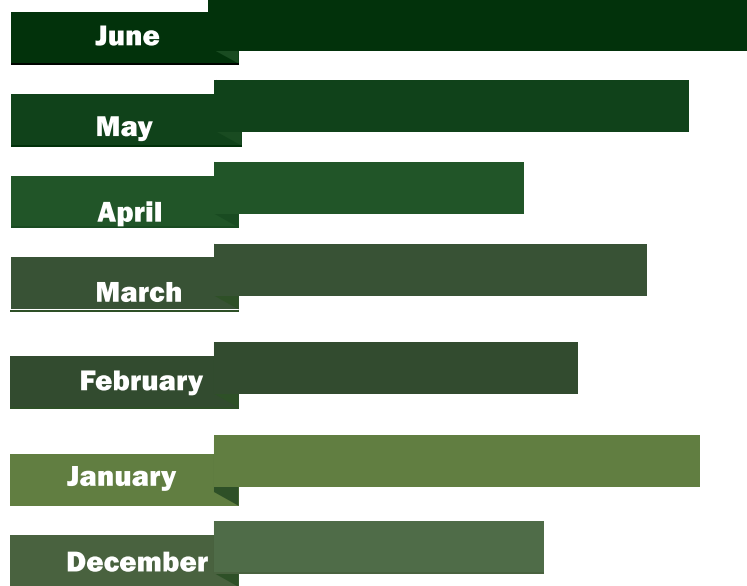
This rapid increase in number of calls indicates increase in awareness of general public as well as the need for having a comprehensive mechanism to address the issues related to child protection. Specifically, from June 1, 2024 to June 13, 2024, the helpline received over 900 calls. This surge underscores the effectiveness of the awareness campaign in reaching and mobilizing the public to seek assistance and information through the helpline.



Nature of Calls



Monthly Breakdown



Helpline 1121 Promotion

70%

"Increase in Calls This Month – More Children Reaching Out, More Lives Being Protected!"

Goals and Objectives of the Helpline

The child protection helpline 1121 aims to provide immediate assistance and support to children in distress. Here are some specific goals and objectives:

Objectives

- 1) **Emergency Intervention:** Offer immediate intervention in cases of abuse, neglect, or exploitation.
- 2) **Counseling Services:** Provide psychological support and counseling to children and their families.
- 3) **Referral Services:** Refer cases to appropriate authorities or organizations for further action, such as social services, police, or healthcare providers.
- 4) **Advocacy:** Advocate for the rights and well-being of children at local, regional, and national levels.
- 5) **Capacity Building:** Train and equip staff and volunteers to handle child protection cases effectively.



SUCCESS INDICATORS

- ✓ Satisfaction of Individual Callers
- ✓ Development of robust protocols and policies for the helpline
- ✓ Maintenance of steady number of calls throughout the year
- ✓ Raise awareness
- ✓ Development of a comprehensive and responsive referral system in partnership with various service delivery, civil society, and government organisations

Goals

- 1) **Immediate Response:** Provide quick and efficient responses to calls from children in need of protection or assistance.
- 2) **Accessibility:** Ensure that the helpline is easily accessible to across the region.
- 3) **Awareness:** Raise awareness about child rights and protection issues among the general public.
- 4) **Coordination:** Facilitate coordination between different child protection services and organizations.
- 5) **Data Collection:** Gather data on child protection issues to inform policy-making and improve services.

Major Achievements

01 Rescue and Rehabilitation:

The CPI rescued and provided rehabilitation services to over 320 children since its inauguration in July 2021 till June 15, 2024. Around 150 children referred to different stakeholders such as PIMS, Polyclinic, UNHCR, pathfinder, FPRC, Nigran, Women Development Centre and Rozan etc.

02 New Location for CPI:

In line with Child Protection Act 2018, the Child Protection Institute (CPI) was established in Hummak and was inaugurated on June 10, 2021. According to international standards, a child protection shelter needs to be located within the radius of one kilometre from basic facilities such as hospital and courts. To meet these standards, the CPI was first shifted to H-9 facility and then to Sector G-6/3 for better access to all basic facilities for child protection.

03 Approval of PC I for Girls Section:

Approval of the PC-I for the establishment of CPI for Girls at the ICT level was a great achievement and a positive step towards expanding the institute's capacity to cater to the needs of female children. But development funds dedicated by the government for women empowerment during the last tenure, are still frozen. Therefore, the girls in need of temporary shelter were referred to FPRC. In June 2024, CPI hired a female warden on ad hoc basis to provide temporary shelter for girls within CPI till the budget is approved, as committed, for the CPI girl's section.

04 Helpline Launch:

The CPI helpline 1121, approved by Pakistan Telecommunications Authority (PTA), became operational on November 5, 2023. It has received over 4000 calls, including information requests, referrals, complaints, and counselling needs.

05 Website Development:

CPI launched its official website, providing comprehensive information and resources related to child protection. The website also contains the facility of online complaint.

06 Approval of Child Care Fund:

Opening of special assignment account for Child Care Fund was made possible. Permission of opening the account has been attained, the rules of child care fund have been notified and file has already been put up to Controller General of Accounts.

07 Customized Building of CPI:

The allocation of land in sector H-11 by the Capital Development Authority (CDA) for the establishment of CPI customized building provided an opportunity for future growth and a dedicated facility for children in need. Approval for PC I was another crucial step forward in this direction during the last year.

08 Digitization of Data:

Capacity-building workshops were organized for newly hired staff of CPI on CP-CMRS and technical package and refreshers to implement digitization of data in the server of Child Protection Information Management System (CP-IMS).

09 Nomination of focal persons from attached departments:

CPI completed the process of nomination and notification of focal Persons from relevant departments for prompt and efficient referral mechanism.

10 Protocols and referral mechanisms developed:

To ensure the well-being of children in need, the Interagency Protocols and Protocols for Dealing and safeguarding Children were developed and approved.

11 SOPs for coordination developed:

For prompt coordination among the attached departments of the Ministry of Human Rights (MoHR), the CPI formulated and implemented the Standard Operating Procedures.

12 Signing of Memorandum of Understanding (MoUs):

CPI signed MoUs with different stakeholders for collaborations and efficient referral process to ensure protection of children in need.

13 Dissemination of Awareness Message through PTA:

The DG CPI Rabeeda Hadi held a meeting with the PTA Chairperson and discussed the collaboration to disseminated message regarding the child protection helpline and the services provided at the Institute. As a result, the message was circulated which led to a sharp increase increase in the volume of calls received by the CPI helpline 1121.

Activities of Child Protection Institute

MoU Signing with Model Institute for State Children, Peshawar

On September 15, 2023, CPI signed an MoU with the Model Institute for State Children, Zamungkor, Peshawar. This partnership aims to enhance coordination, share experiences, and conduct joint campaigns on child protection. The MoU was signed by Director General CPI Rabeeya Hadi and Director ZamungKor Naj Mus Sahar.

Under this MoU, the two child protection departments will work in close coordination with each other for sharing experiences, capacity building, referral and conducting campaigns and advocacy initiatives on child protection. The two departments will also support each other through technical assistance, information sharing and trainings.



DG CPI Rabeeya Hadi and Director ZamungKor, Peshawar, Naj Mus Sahar sign MoU on , September 15, 2023

CPI represented child protection interests at an event organized by SIF on December 8, 2023, focusing on child rights, protection, mental health, and climate change.



Some glimpse from the event organized by SIF on December 8, 2023.

Awareness Session at PIMS

The CPI held an awareness session at Pakistan Institute of Medical Sciences (PIMS) on November 16, 2023, to educate healthcare professionals on child case management, focusing on identifying abuse signs, reporting procedures, and legal frameworks. This session was also aimed at fostering collaboration and establish a referral mechanism between PIMS and CPI.

Highlights of the session included educating participants on identifying signs of abuse, detailing reporting procedures, outlining the legal framework, emphasizing collaboration with CPI, and presenting case studies.



Group Photograph of the participants of session held in PIMS on November 16, 2023.

International Human Rights Day

CPI participated in the International Human Rights

Day event held at Aiwan-e-Sadr, Islamabad,
on December 8, 2023.

The event was alignws with the global theme
of promoting and protecting human rights.

Fem Conference 2024

DG CPI Rabea Hadi presented a research paper titled "Strengthening the collective footprint to create a just future for women and girls in Pakistan" at the Fem Conference organized by Fem Consortia in Karachi on February 20, 2024. She highlighting the challenges faced by adolescent girls in Pakistan and advocating for better protection measures. There are approximately 23 million adolescent girls who are facing various challenges that hinder their development, personal growth, and overall well-being.

Training on Child Protection Information Management System (CP-IMS)

Child Protection Institute (CPI), in collaboration with UNICEF, organised a two-day training workshop on Child Protection Information Management System (CP-IMS) from September 07 to 08, 2023. Case Management Officers from CPI and relevant officials from collaborative line departments participated in the extensive training on registering child protection cases on CP-IMS. Around 30 representatives of different relevant departments participated in the workshop.

The workshop started with a round of introduction and briefing around the objectives of the training, The participants were told about the benefits of switching from manual to digital system. They were also given an overview of child protection case management and Rereferral System (CP CMRS) in ICT. Following that, the team of experts gave demo of the IMS system and engaged the participants in an exercise of reporting and referring the case through IMS.



Some glimps of CPCs trainings held from October 30 to November 4, 2023.

Seminar on Rights of Domestic Workers

The Pakistan Workers Federation (PWF) in collaboration with the International Labour Organization hosted a seminar centered on the rights of domestic workers and the elimination of child labour in Domestic Work in Pakistan on August 2, 2023, in Islamabad. At the event, DG CPI Rabeea Hadi was invited as a guest speaker where she highlighted the challenges faced by the children engaged in domestic labour especially the girls and emphasized the need for comprehensive laws and awareness campaigns.



Workshops for Child Protection Committees (CPCs)

To build the capacity of Islamabad based Child Protection Committees on child rights and protection mechanisms, the Child Protection Institute (CPI) organised three two-day trainings in collaboration with ILO and Sahil.

These committees will be responsible for identifying and monitoring the cases of child rights violation, hazardous and worst forms of child labour and report to the respective institution including Child Protection Institute, local police, Reconciliation Committees at local police office/Thaana, Child Help Line/s etc.

Around 80 members of community-based child protection groups/ committees participated in the workshop where they were briefed about the Child Protection Act 2018, different forms of violence against children, and the existing mechanisms for child protection in the capital city.

The Committee members included teacher and head of schools, doctors, psychologist, lady health worker, religious leader, union councilor, philanthropists, representatives of community based organization, businesspersons, shop keeper, youth representatives, girl guide, boy scout, social workers, representatives of law enforcement agencies and people with disabilities.

The overall objectives of this collaboration were to strengthen the child protection system through community-based child protection mechanisms for improved referral and reporting and contribute to enhanced protection of children from exploitation and reduced vulnerabilities to child labour.



Some glimpses of CPCs trainings held from October 30 to November 4, 2023.

Consultation Meeting with President

On October 10, 2023, DG CPI Rabeea Hadi attended a consultation meeting chaired by President Dr. Arif Alvi held at Awan-e-Saddar. The meeting was attended by the representatives of the Ministry of Human Rights, ZARRA, and NGOs, to discuss the child protection initiatives.



Former President Arif Alvi greet the participants at the consultation held on October 10, 2023.

Advisory Board Meeting

The CPI held its 4th Advisory Board Meeting on December 22, 2023.

The board members discussed proposed amendments in the ICT Act 2018 and in financial rules, powers and functions of DG-CPI. They also discussed the opening of special assignment account and gave their suggestions on proposed amendments in recruitment and service rules and outsourcing of security and janitorial staff.



Board members hold Advisory Board meeting on December 22, 2023.



Training on FPCC Mind And Heart Dialogue to strengthen Faith Engagement Mechanism for Child Protection and Immunization in Pakistan



Participants of the training held on July 22, 2024, Islamabad

Awareness Sessions in ICT schools

The CPI team conducted 10 awareness sessions in different schools of ICT. The purpose to organise such sessions was to raise awareness among the children and also the teaching staff regarding the issues faced by the children, existing protection laws and mechanisms, and ways to identify and report these issues at the right forum.



Some glimpses of the awareness session held in ICT school

MoU Signing with AI-Wilayat Organization

Child Protection Institute (CPI), Islamabad and AI-Wilayat Organization (AWO) has signed a Memorandum of Understanding (MoU) on Friday, May 10th, 2024. Under this MoU, the CPI and AWO will work in close coordination with each other for sharing experiences, capacity building, referral and to establish a framework for collaboration to implement the Evening Education Program for out-of-school working children. The MoU was signed by Director General CPI Ms. Rabeea Hadi and Chairperson AWO Dr. Syed Ali Naqvi.



Some glimps of the Mou signing event held on May 10, 2024



DG CPI Rabeea Hadi met with famous social activist Master Ayoub to brief him about the CPI and discuss the possible collaboration with Child Protection Institute.



DG CPI Rabeea Hadi with Master Ayoub on Jan 16, 2024

Media Appearances

Media Appearances:

Radio Program on Universal Children's Day

DG CPI Rabea Hadi appeared in a radio program aired on Universal Children Day where she discussed children's rights and the importance of child protection.



Program Mohazbb Dunia kay Sang PTV News

Director CPI Dr Haroon-ur-Rehman highlighted the increasing number of beggary and child labour cases



Program Rising Pakistan PTV Home

Director General CPI Rabea Hadi talked about Child Protection ACT 2018 and discussed child protection issues in ICT.



Program Mohazbb Dunia kay Sang PTV News

Director General CPI Rabea Hadi highlighted the child protection issues in ICT and the role of CPI.



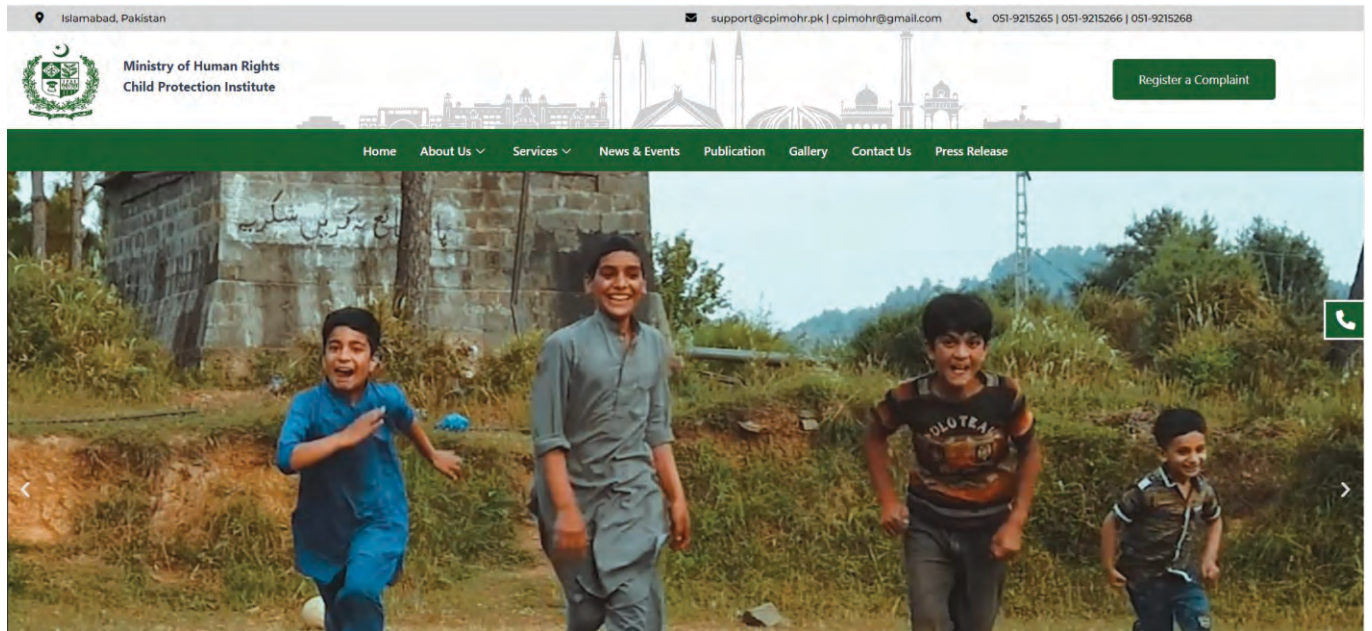


DG CPI Rabeeya Hadi highlighted the child protection issues.

Media Coverage

CPI Website:

CPI developed its official website that is fully functional and provides the facility of online complaint mechanism.



Welcome to Complaint Portal

Welcome to our Complaint Portal Page. We value your feedback and are committed to addressing any concerns you may have. Please provide us with the necessary details so that we can assist you effectively. Your input is crucial in helping us improve our services. Thank you for taking the time to share your feedback with us.

To submit a complaint, please follow these steps:

1. Fill out the complaint form below with accurate and detailed information.
2. Provide your contact details so we can reach out to you regarding the complaint's resolution.
3. Attach any relevant documents or evidence that can help us understand the situation better.
4. Click the "Submit" button to send your complaint to our dedicated team.

Complaint information

**Note : Only Islamabad territory complaints will be entertained. نوٹ: صرف اسلام آباد کے علاقے کی شکایات پر غور کیا جائے گا.*

Select Category / منتخب کریں: Status / منتخب کریں: Gender / صنف:

The child is disabled? / کیا بچہ / بچی معذور ہے؟ Date / تاریخ: Address / پتہ:

Complainee information

**All information will be kept confidential. تمام معلومات صیغہ راز میں رکھی جائیں گی.*

Name / نام: Contact Number / نمبر / فون: Pictures / تصاویر:

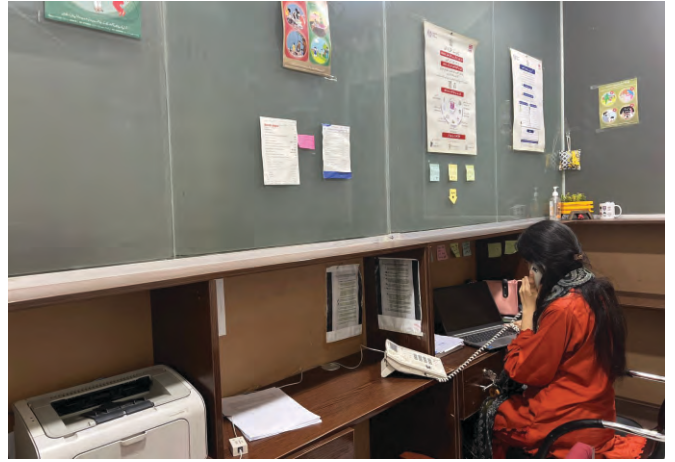
Remarks / ریمارکس:



Gallery



Children's of Child Protection Institute



Child Protection Institute

Financial Summary

Budget of Financial Year 2024-2025

Rupee sin Millions

8	Function Classification	Function Description	Actual, 2022-23 Expenditure	Revised Estimates 2023-24	Budget Estimate 2024-25		
	03	Public Order and Safety Affaris	0	0	45,000,000		
	036	Administration of Public Order	0	0	45,000,000		
	0361	Administration	0	0	45,000,000		
	036101	Secretariat Administration	0	0	45,000,000		
9	Object Classification	Detail Object Desc	Actual, 2022-23 Expenditure	Revised Estimates 2023-24	Budget Estimate 2024-25	No. of Posts	Female Share % 2024-25
	A01	Employee Related Expenses	0	0	25,000,000	20	
	A011	Pay	0	0	12,086,320		
	A011-1	Pay of Officer			7,530,200	8	
	A01111	Autonomous/Semi Autonomous Local Bodies	0	0	7,530,200		
	A011-2	Basic Pay of Staff	0	0	4,556,120	12	
	A01160	Autonomous/Semi Autonomous Local Bodies			4,556,120		
	A012	Allowances	0	0	12,913,680		
	A012-1	Regular Allowances			11,158,680		
	A0121X	Autonomous/Semi Autonomous Local Bodies	0	0	11,158,680		
	A012-2	Other Allowances	0	0	1,755,000		
	A01298	Autonomous/Semi Autonomous Local Bodies			1,755,000		
	A03	Operating Expenses	0	0	20,000,000		
	A039	General	0	0	20,000,000		
	A03985	Autonomous/Semi Autonomous Local Bodies			20,000,000		
		Total			45,000,000		
	10	Total Provision (Gross)			Nil		
	11	Foreign Exchange			Nil		
	a	Foreign Aid			Nil		
	b	Own Resoures			Nil		
	12	Local Currency			Nil		

13 Green Budget Tagging

Cost Center Category Based on Relevance to climate	1	2	3	4	5
	High (75% and Above)	Medium (50-74%)	Low (25-49%)	Marginal (less than 25%)	Nil (0&)
				Less than 25%	

*Guidelines for filling out this table are provided in Instructions of Form-IX

14 For Recoveries Only (if any)

Recovery Code	Soures of Recovery Must be indicated	Actual Expenditur e 2022-23	Revised Estimates 2023-24	Budget Estimates 2024-25
	Nil	Nil	Nil	Nil

Limitations

Limitations:

Through partnerships, training programs, and community engagement, CPI continue to work towards its mission of safeguarding vulnerable children in Islamabad. Despite all efforts and political will by the government in strengthening the Institute, there were certain limitations that need to be addressed.

- 01** Approval of the PC-I for the establishment of CPI for Girls at the ICT level was a remarkable achievement towards expanding the institute's capacity to cater to the needs of female children. But development funds dedicated by the government for women empowerment during the last tenure, are still frozen. Till the funds are released, it would be difficult for CPI to function effectively as the Institute has not been able to hire even the approved basic sta. Additionally there is no dedicated fund available to full basic needs for the girls.
- 02** CPO are on board, trained and equipped to manage their role but the human resource for child care within the Institute is missing.
- 03** Currently, only one vehicle is available for once work as well as child rescue operations for the huge geographical area covered by ICT administration. The vehicle's condition is also not reliable.
- 04** The Institute lacks specialized sta with relevant experience in child protection/care.
- 05** Additional sta such as teachers, doctors, shelter managers, etc. are required. Unfortunately, during the planning phase, these positions were never conceived as the vital human resource that is required to run the shelter and were never part of the list of permanent posts created for CPI.
- 06** Delayed response by NADRA on verification of family tree of children slows down the CPI response on sensitive cases.
- 07** A big majority of street children are found using drugs. The CPI lack drug rehabilitation facility of children. There is no such government facility for children as well and private treatment is very costly.
- 08** Lack of awareness among doctors, nurses and Police (SHO, ASI, IO and Constables) about the mandate of CPI creates hurdles in the work of CPI Case Workers. There is a need of comprehensive capacity building and training initiative to ensure smooth functioning of CPI as per its mandate.
- 09** There is a need to have a mechanism and resources for continuous capacity building activities for CPO's and Case Workers.
- 10** The helpline service occasionally experiences technical issues. As CPI possess only one phone set, excessive number of calls for provinces sometimes ends up in missing the important calls from the ICT areas. The helpline also lacks the call recording and call transfer system facility.
- 11** Currently, there is no mechanism to enroll street children in Vocational Training Institutes (VTIs). The VTIs enrollment policies exclude street children from acquiring skills. Additionally, the lack of a B-Form or birth registration certificate poses another significant obstacle.



Child Protection Institute
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Landline# 051-9215265